

Gowanda Free Library

# Annual Report to the Community

2020

The mission of the Gowanda Free Library is to provide a welcoming and enriching environment in which the library community can learn, engage and grow.

Prepared by Director -  
Hayley Wilkins

# Director's Message

Hi everyone! To those who I haven't had the chance to meet yet, my name is Hayley Wilkins and I am the new Gowanda Free Library director. I got the opportunity to head the library in July of 2020, and it has been such a wonderful experience; I couldn't be more thrilled to serve the community in this way.

This last year has brought a unique set of challenges to our library, but with the support of our patrons and community at large, we have been able to be here and do so many fun and exciting things. We are looking forward to all of the ways in which we can take what we have learned into 2021, and be an even more open, inviting and innovative place for all of you who love and support us.

I want everyone in our library community to know that I am committed to making this library a place where everyone feels safe, respected and challenged. As a library we have the unique position of being a place where EVERYONE can find something they love. It is my deepest hope that I may help our library be that and more, and any way in which we can be doing that better, please let me know.

So without further ado, take a look at all that was happening at our library in 2020 . . .

# Gownada Free Library

- BY THE NUMBERS -

## 2020 Annual Report

3,264



Visitors to the Library

1,195



Cardholders

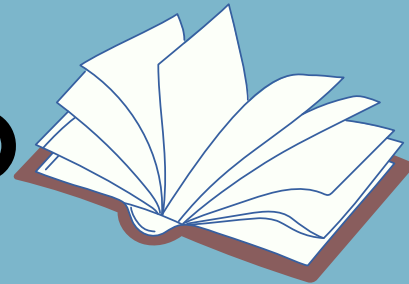
Computer Sessions



1,057

Print Materials for Loan

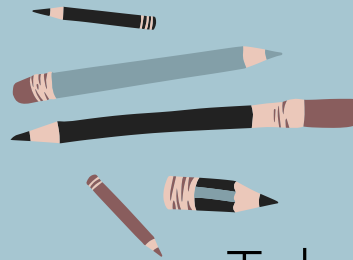
9,996



5,223



Items Checked Out



346

Take-&-Make Kits

# There's More . . .

## Library Services We Offer:

Free WiFi

Downloadable e-books and e-audiobooks

Interlibrary loans

Reference services through CCLS

Adventure Passes

Books, DVDs, video games, audiobooks and more

Programs for all ages

Public access computers

Fax, printing and copying for a small fee

Community room available to reserve for meetings/gatherings

**We couldn't do all that we do  
without the support of our  
patrons, donors, volunteers,  
and everyone who stepped up  
to make a challenging year  
the best it could be.  
Thank you!**